

Terms And Conditions

Pioneer Innovative Machines And Systems, LLC

WE UPDATED OUR TERMS & CONDITIONS ON JUNE 20th, 2020.

1. ACCEPTANCE OF TERMS

By accessing, downloading, installing, or using the Pioneer Innovative Machines And Systems, LLC (hereinafter referred to as “We”, “Us” or “Our”), whether or not you become a registered user (“User”, “You”, “Yourself”, “Your”), You agree to be bound by these Terms, which You acknowledge that You have read and understood.

We reserve the right, at Our sole discretion, to change, modify or otherwise alter these Terms at any time. You must review these Terms on a regular basis to keep Yourself informed of any changes at https://pioneerinnovators.com/docs/PIMAS_Terms_And_Conditions.pdf.

2. EARNINGS AND INCOME DISCLAIMER:

We can not and does not make any guarantees about your ability to get results or earn any money or fame for that matter with our ideas, information, tools, methods, tactics or strategies. What we can guarantee is your satisfaction with our training. We give you a 14-day 100% satisfaction guarantee on the products we sell, so if you are not happy for any reason with the quality of our training, just ask for your money back. You should know that all products and services by our company are for educational and informational purposes only. Nothing on this page, any of our websites, or any of our content or curriculum is a promise or guarantee of results or future earnings, and we do not offer any legal, medical, tax or other professional advice. Any financial numbers referenced here, or on any of our sites, are illustrative of concepts only and should not be considered average earnings, exact earnings, or promises for actual or future performance. Use caution and always consult your accountant, lawyer or professional advisor before acting on this or any information related to a lifestyle change or your business or finances. You alone are responsible and accountable for your decisions, actions and results in life, and by your registration here you agree not to attempt to hold us liable for your decisions, actions or results, at any time, under any circumstance.

Hours of Operation

- Our office is open Monday – Friday 9a.m. – 5p.m. MST
- We close for all government observed holidays in the United States

This policies and procedures applies to all of our products sold on this site or any other site owned by us, namely pioneerinnovators.com, pioneerinventorsacademy.com, uniqueimpactability.com, inventorgenetics.com as well as our pages or channels in social media sites such as Facebook, Twitter, LinkedIn, Instagram and Youtube

Billing and Shipping Address

- Billing address must be the same as the shipping address. Due to credit card procedures, we cannot ship to a different address than we bill to.
- In case of shipping to an address outside the continental United States, you agree to pay the cost of international shipping including any customs or export related costs, in case of physical products. Such costs are non-refundable.

3. Returns and Cancellations

3.1 Physical Returns & Shipping

Returns & Subscription Cancellations

- 100% money back guarantee covers price of product only. 100% money back guarantee does not cover shipping and handling fee due to the fact that the customer made the decision to try product, therefore the customer accepts to pay the fee to ship the product.
- Customers must contact our support department at support@pioneerinnovators.com, for a RMA (Return Authorization Number). This number must be displayed on the outside of all return packages. Returned packages without RMA numbers will not be accepted.
- Once a return is physically received in a resellable condition, or valid refund request submitted, the refund process will take no more than 30 days. All refunds will be either returned to the original credit card –OR- mailed in check form to the billing name and address. International orders that will be refunded back to the original credit card, and PayPal orders will be credited back to the PayPal account.
- You have **FOURTEEN (14) Days** from the date of the original purchase to return the product to receive your refund. Any return received after the **FOURTEEN (14) DAY** time limit will not be processed.
- **REFUND OVERRIDE POLICY:** The Fourteen Day Return Policy is applicable unless our website you purchased your product, service, event or coaching program (collectively called ‘item’) from, specifically indicates a different period for the Satisfaction Guarantee. In that case, the terms of the Satisfaction Guarantee specified in that website or page in the website overrides the standard 14 Day return and refund policy and the terms of the refund period described in that page becomes applicable for your purchase. If no Satisfaction Guarantee is mentioned in the website or page in our website, that implies no refunds are available for the ‘item’ that you added from the sales page of that item to your shopping cart and made your purchase. Please be aware of this clause in our terms to avoid disputes.
- To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.
- Valid proof of returning a product includes: delivery confirmation or signature required via a registered mail carrier or courier service. If the customer has delivery confirmation or signature required, then a full refund will be issued.

3.2 Subscriptions and Digital Products

For any subscriptions to any of our programs, your membership will continue month-to-month or year-to-year unless and until you cancel your membership or we terminate it. You must have Internet access and provide us with a current, valid, accepted method of payment to use any subscription services. We will bill the monthly / annual membership fee to the payment method used when signing up unless updated or changed by subscriber. You must cancel your membership before it renews each month or year in order to avoid billing of the next membership fees to your Payment Method

Monthly or Annual Subscriptions: You have **FOURTEEN (14) Days** from the date of the original purchase or renewal to request a refund for your monthly or annual subscription. Any refund request after the **FOURTEEN (14) DAY** time limit will not be processed. You may cancel at any time after the initial **FOURTEEN (14) Days** has passed.

- Excessive returns will not be accepted. Refunds will not be given to any one customer for one specific product more than twice. There is an unlimited amount of orders that a customer can place for one specific product, but the money back guarantee is void after a customer has used it for one specific product more than twice.
- To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.
- Valid proof of returning a product includes: delivery confirmation or signature required via a registered mail carrier or courier service. If the customer has delivery confirmation or signature required, then a full refund will be issued.
- Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

4. Terms of Subscription Renewal

We will continue to bill your Payment Method on a monthly or yearly basis for your membership fee until you cancel. To cancel your subscription submit a ticket to support@pioneerinnovators.com.

5. One Time Payments

You have SEVEN (7) Days from the date of the original purchase to review the training and preview the printed or material that you have purchased. Any refund requests after the SEVEN (7) DAY time limit will not be processed.

8. Live Streams

- Refunds will only be provided in situations where the customer is unable to watch the Livestream due to technical issues.
- Refunds will only be considered and processed on the first day of each respective event in case of multi-day events. Refund requests made after the first day of the event will be declined.

- No refunds are given for one day live events if you have watched any portion of the live event.

LIMITATION ON LIABILITY.

ALL SYSTEMS, WEBSITES, SOFTWARE, EDUCATIONAL PROGRAMS AND CONTENTS DELIVERED THROUGH ANY OF OUR PROGRAMS ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND. PIONEER INNOVATIVE MACHINES AND SYSTEMS, LLC DOES NOT GUARANTEE, REPRESENT, OR WARRANT THAT YOUR USE OF ANY OF OUR LIVE STREAMS WILL BE UNINTERRUPTED OR ERROR-FREE.

We are not responsible for any problems or technical malfunction of any network or lines, computer online systems, servers, or providers, computer equipment, software, failure of any e-mail or redemption to be received by us, on account of technical problems or traffic congestion online or on the Internet or at any Web site, or any combination thereof including any injury or damage to customer’s or any other person’s computer related to or resulting from downloading or streaming any materials consistent with this agreement or subsequent use of any of our owned internet based properties. If, for any reason, the stream is not capable of running online as planned, including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond our control which threatens or corrupts or adversely affects the administration, security, fairness, integrity or proper conduct of a live stream offer, we reserves the right, in its sole discretion, to cancel, terminate or suspend the offer and/or any subscription. ANY ATTEMPT BY YOU TO DELIBERATELY DAMAGE ANY WEB SITE OR UNDERMINE THE LEGITIMATE OPERATION OF THIS OFFER MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, WE WILL DISQUALIFY YOUR ATTEMPTED REDEMPTION AND RESERVES THE RIGHT TO SEEK DAMAGES FROM YOU TO THE FULLEST EXTENT PERMITTED BY LAW.

9. Your Account

You agree to provide accurate and complete information when you register with, and as you use, our systems and websites, you agree to update your account information to keep it accurate and complete. You agree that we may store and use the information you provide for use in maintaining and billing fees to your Account.

You agree that when we provide you with an account, we grant you and only you and your immediate family (spouse, domestic partner and children) access to our content. Such access to your account cannot be shared with any other person, family or friends. If others need access, please direct them to register an account for themselves. Violations of this protocol may lead to use terminating your account with or without notification of infringement. We adhere to know, like and trust our customers and we believe you would return the same favor to us.

10. Social Media Groups and Communities

We operate several pages on social media platforms such as Facebook, Twitter, Instagram, LinkedIn and Youtube. We also have private groups and public groups.

We want people to feel safe, respected and supported when using our groups and forums. For that reason, we've developed a set of community guidelines, that will be made available to you prior to allowed access to these groups. These policies will help you understand what type of sharing is allowed in our private groups and communities, and what type of content may be reported to us and removed. Because of the diversity of our global community, please keep in mind that something that may be disagreeable or disturbing to you may not violate our community guidelines. If you do not agree to those rules, you should not request access.

If we do grant you access and find you in violation of those rules that you agreed to, you will be removed from the group with or without prior notification.

11. INTELLECTUAL PROPERTY

You agree that the all of our content, coaching programs, websites, membership sites, printed and online materials, including but not limited to our physical products, services, graphics, user interface, audio clips, video clips, editorial content, templates and the scripts and software used to implement our Services, contains proprietary information and material that is owned by Pioneer Innovative Machines And Systems, LLC and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright, trademarks and patents. You agree that you will not use such proprietary information or materials in any way whatsoever except for use of the services in compliance with this Agreement. No portion of the any of our content, printed, online, audio or video may be reproduced in any form or by any means, without expressed written permission from us. You agree not to modify, rent, lease, loan, sell, distribute, or create derivative works based on the our services in any manner, and you shall not exploit our brand in any unauthorized way whatsoever, including, but not limited to, by trespass or burdening network capacity.

Notwithstanding any other provision of this Agreement, we and our licensors reserve the right to change, suspend, remove, or disable access to any of our products, content, or other materials comprising a part of the our brand at any time without notice. In no event will Pioneer Innovating Machines And Systems, LLC be liable for making these changes. We may also impose limits on the use of or access to certain features or portions of our services, in any case and without notice or liability.

All copyrights, trademarks and patents in and to Pioneer Innovative Machines And Systems, LLC. (including the compilation of content, postings, links to other Internet resources, and descriptions of those resources) and related software are owned by us and/or its licensors, who reserve all their rights in law and equity. You are granted no right or license with respect to any of the aforesaid copyright, patents or trademarks owned by us, or use thereof.

Personal Checks

- All checks are held for 10 business days. Orders placed with a check will be held for 10 business days. Once 10 business days is complete, the order will be released and shipped.
- All returned check will be charged a \$25 USD return check fee.
- Counter checks will not be accepted.
- Checks and money orders must be sent in US funds.

Customer Service:

If you have questions or comments regarding our products, services or educational programs, please email us at support@pioneerinnovators.com or write to us at Pioneer Innovative Machines And Systems, LLC, 30N Gould Street, Str R, Sheridan, WY, 82801, USA